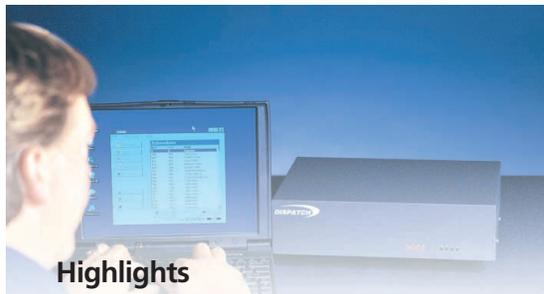




STARPLUS Digital Dispatch

Digitally Integrated Voice Processing



Highlights

- Engineered to seamlessly integrate with Vodavi Digital Telephone Systems
- Advanced Automated Attendant for operator-free call answering and transfer
- Menu Routing
- Incoming Caller ID
- Smart Transfer provides easier call processing, while maximizing port utilization
- Automatic Fax Detection routes incoming faxes to the correct extension
- Park & Page announces calls over the in-house paging system
- Unlimited number of mailboxes
- Up to 70 hours of voice storage
- Flag messages with special delivery options
- Easy field upgrades from 2 to 8 ports
- Simple system set up and administration via PC or telephone
- Windows-based administration software
- Digital port integration eliminates the need for single-line telephone boards or associated hardware
- Clock Control automatically changes voice mail to night mode with the phone system.

Digital Dispatch

Digital Dispatch is a self-contained, digital voice processing system that delivers large capability in a compact, economical package. The perfect choice for small to medium-size organizations, it can grow with a business and offer extensive flexibility starting as small as 2 ports and expanding up to 8 ports. As a digitally integrated system, Digital Dispatch integrates on digital ports, eliminating the need for single-line telephone boards and associated hardware; a large cost savings from the very start.

Smart Voice Mail

Digital Dispatch combines all of today's necessary features to offer a comprehensive system. Features, such as caller ID, time synchronization and smart transfers help handle incoming calls more efficiently. An unlimited number of voice mail boxes, time sensitive greetings, time controls and menu routing are tools that help effectively manage calls.

Automated Attendant

Digital Dispatch also offers several ways to manage communications efficiently... without a live operator. Automated attendant, menu routing, smart transfers and dial-by-name provide a convenient way for incoming calls to be distributed in a timely, effective manner.

Digital Dispatch can greet callers and offer as many options as needed to get a call to the right person. It can route calls by department, name and extension or name only. Digital Dispatch can request the caller's name before transferring, so the recipient may screen the call or inform the caller of their location in the station's queue. The possibilities are endless.





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Easy Administration

Digital Dispatch uses a Windows-based programming interface system, which makes it easy to integrate with Vodavi Digital Key Telephone Systems. Set-up screens guide you step by step, making installation and administration effortless. In fact, Digital Dispatch is so easy to install that most of the programming can be done from a telephone set, on or off site. With a few keystrokes, mailboxes, message waiting, transfer set ups and time-of-day greetings are automatically implemented, making system management easy and fast.

Additional Digital Features

Live Call Screening
One-Touch Record

User Conveniences

Live Call Screening
One-Touch Record
User Tutorial
Password Protection
Each message can be replayed, saved, deleted, forwarded or replied to with annotation
Date/time stamp and sending mailbox ID on every message
Multiple greetings per mailbox, including standard, temporary, busy and time sensitive
Up to nine personal distribution lists per mailbox
Confirmation on message deletion
Multiple messaging options, including private, urgent future delivery and confirmation of receipt
Incoming Caller ID allows users to identify and screen incoming calls as well as secure the phone number of an external caller
Message screening, with calling party name played to mailbox owner, allowing optional accept, reject or forward to another extension
Address by name or mailbox number
Re-record message option
Unheard message reminder
End of recording warning
Option to return to personal operator

